

Freedom to explore

Tracker takes care of you
and your loved ones, no
matter where you go.



To care is to protect.





To care is to protect

Tracker gives you the freedom to explore your world. With our innovative range of products and services, we ensure that you and your family are cared for and protected. When you're protected you feel safe. And when you're safe, you are free to get out there, knowing that Tracker will take care of you.

With pre-emptive vehicle tracking and intelligence we're with you on every journey, dedicated to making sure your vehicle is always within your control. We have more than 1 million active subscriptions in South Africa alone. You are one Tracker away from having the freedom to explore.

Tracker Recover

Always in the know





Tracker Recover Always in the know

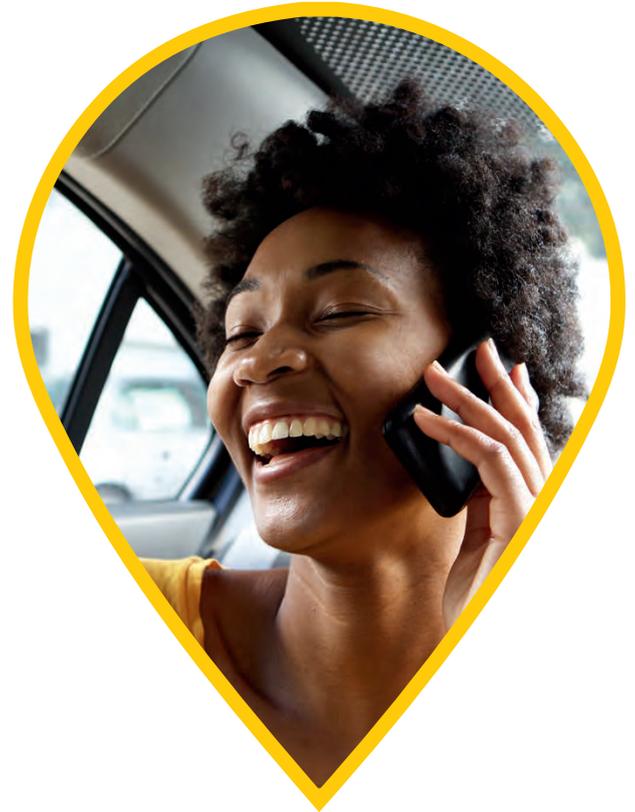
Tracker Recover is one big “yes” in a world of “no”. You have the freedom to take a trip to anywhere. **Tracker Recover** is always in the know, looking out for you while you get out there. You can monitor your vehicle’s location via Tracker’s smartphone application and benefit from rapid response Theft Retrieval, with a call conveniently initiated via a slider on your smartphone application.



In case of a theft, one call to our National Emergency Control Centre will set in motion a chain of events that will allow Tracker to track and recover your vehicle anywhere within South Africa's borders. We have a unique partnership with the South African Police Service and the more vehicles we track, the safer our country becomes.

We're also passionate about keeping you on the road. With the Tracker smartphone application you have access to a number of additional features like a Trip Logbook, Licence Reminders and more.

Tracker Recover is suitable for all vehicles and is recognised by motor manufacturers and major insurers.





Location
Based Tracking



Theft
Retrieval



Trip Logbook



Licence
Reminders



Log Vehicle & Toll
Expenses



App Access



Tracker Protect

Always in control





Tracker Protect

Always in control

Tracker Protect wants you to explore more. When you're in control, it's easier to make plans. All those forgotten adventures you said you'd take? You are free to realise them with the peace of mind that we're with you, helping you monitor the safety of your vehicle. You have freedom of the road with **Tracker Protect**.

Tracker Protect is a proactive way to take care of yourself and your loved ones by allowing you to personally track and monitor your vehicle anywhere within South Africa's borders. You have the added advantage that Tracker's Monitoring Control Centre will proactively engage with you should your Tracker device register movement of your vehicle without your Driver Vehicle Tag being detected. Save valuable time in the event of an emergency with this early notification system.



The precise whereabouts of your vehicle will always be just a couple of clicks away via Tracker's smartphone application. You are also able to set up notifications like In App Car Guard and Movement Notifications via the Tracker Connect Application.

Tracker's device will monitor your vehicle and send you notifications on Standard Risk events like main battery disconnect, border and high risk areas.

We want to make sure you're cared for when you're on the road, in every way possible and that's why you also have access to a Trip Logbook for tax purposes and the convenience of licence reminders. **Tracker Protect** is suitable for all vehicles and is recognised by motor manufacturers and major insurers.





Location
Based Tracking



Thrift
Retrieval



Trip Logbook



Licence
Reminders



Log Vehicle & Toll
Expenses



App Access



In App Car Guard



Movement
Notifications



Standard Risk
Notifications

A man with a beard and a grey sweater is riding a bicycle on a city street at sunset. He has a brown backpack on his back and is leaning forward to kiss a young child on the cheek. The child is sitting on the bicycle seat, looking up at the man. The background is a blurred city street with trees and buildings, illuminated by the warm light of the setting sun.

Tracker Care

Always by your side





Tracker Care

Always by your side

Tracker Care is part of the family. The level of protection is so personalised, it's inspired by the care you take in looking after yourself and your loved ones. Now you can let them explore their world, knowing that they're safe in the hands of Tracker on every journey.

Let your daughter take an epic road trip, go glamping with the family, drive till you find a place to renew your vows. Just get out there.

Tracker Care includes an Assist Button inside your vehicle that can be activated in a roadside or medical emergency. You can also share your journey with loved ones so that they know where you are and whether you have arrived safely.



Tracker Care has a host of benefits including the ability to set up notifications like In App Car Guard, Zones Management and Movement Notifications, giving you peace of mind that your vehicle and the people in it are safely where they are meant to be.

There's something extremely comforting in knowing that help is on its way. Even if you haven't said a word. Should you or a loved one be involved in an accident, Impact Detection will alert us immediately of your situation. We will try to contact you and if we're unable to reach you, we will facilitate the dispatch of emergency response vehicles to your location.

You and your family have the freedom to explore knowing that **Tracker Care** is always by your side. **Tracker Care** is suitable for all vehicles and is recognised by motor manufacturers and major insurers.





Location
Based Tracking



Theft
Retrieval



Trip Logbook



Licence
Reminders



Log Vehicle & Toll
Expenses



App &
Web Access



In App Car Guard



Movement
Notifications



Standard Risk
Notifications



Reports



Zones
Management



Roadside &
Medical Assistance



Share My
Journey



Service
Reminders



Impact
Detection



A scenic landscape featuring a winding asphalt road on the right side, bordered by tall grasses and shrubs. In the background, there are rugged mountains under a dramatic, cloudy sky with a warm, golden light, suggesting sunrise or sunset. A large, yellow location pin graphic is overlaid on the left side of the image, containing the text.

**Find the Tracker
that works
for you**

	Recover	Protect	Care
Description	<p>Tracker Recover is always in the know providing an easy to use and cost-effective vehicle tracking and recovery solution.</p>	<p>Tracker Protect gives you the ability to personally track and monitor your vehicle, supported by our rapid-response recovery and retrieval solutions. You also receive a Driver Vehicle Tag that allows Tracker's Monitoring Control Centre to proactively engage with you should your Tracker device register movement without your Driver Vehicle Tag being detected.</p>	<p>Tracker Care is always by your side, protecting you, your car and your loved ones in roadside and medical emergencies at the push of a button. Should you or a loved one be involved in an accident, Impact Detection will alert us immediately of your situation.</p>
Functions	Location Based Tracking	Location Based Tracking	Location Based Tracking
	Theft Retrieval	Theft Retrieval	Theft Retrieval
	Trip Logbook	Trip Logbook	Trip Logbook
	Licence Reminders	Licence Reminders	Licence Reminders
	Log Vehicle & Toll Expenses	Log Vehicle & Toll Expenses	Log Vehicle & Toll Expenses
	App Access	App Access	App & Web Access
		In App Car Guard	In App Car Guard
		Movement Notifications	Movement Notifications
		Standard Risk Notifications	Standard Risk Notifications
			Reports
			Zones Management
			Roadside & Medical Assistance
			Share My Journey
		Service Reminders	
		Impact Detection	



**Tracker
Connect**

Tracker Connect mobile app

Take a proactive role in your Tracker experience

Tracker Connect is a mobile application that adds the next level of care and protection to your Tracker products. Registered Tracker subscribers get instant access to traffic and trip logbooks. Reporting your stolen vehicle is as simple as the swipe of a finger that will conveniently initiate a call to Tracker's National Emergency Control Centre.

You can also monitor the position of your vehicle on a street or satellite map so that you know your vehicle and its occupants are safe and that your Tracker device is active.

Tracker Connect is a convenient way to take care of your vehicle. You can check the current status of your vehicle - its odometer reading, mileage, whether it is stationary or moving and its speed and location. You can even set SMS, email or in-app notifications so that you can make sure everyone takes as much care of your vehicle as you do. Tracker Care subscribers can activate the functions associated with the Care product and instantly get access to roadside and medical emergency response at the swipe of a finger.







**More ways
to care**

A close-up photograph of a person with dark hair, seen from the side, holding a light-colored dog. The dog is looking towards the camera with its mouth open and tongue out, appearing happy. The background is a bright, hazy sunset or sunrise over a field. A large, yellow-outlined heart shape is overlaid on the left side of the image, containing the text "Tracker Guard".

**Tracker
Guard**

Tracker Guard

Tracker Guard gives you protection when you need it most

Tracker Guard is designed for your peace of mind in a breakdown or roadside emergency. You also have the option to add loved ones to your Tracker Guard subscription for a reduced fee. Tracker will arrange for a guard to be dispatched to your location to stand with you or your subscribed loved ones until your roadside service provider has assisted you, ensuring there is always somebody by your side in case of a roadside or medical emergency.

Accessible

With **Tracker Guard** you receive access to the protection services of a guard when you are stranded on the roadside due to breakdown or roadside emergency. For your safety, **Tracker Guard** is available day and night, 365 days a year.

Easy to activate

To activate **Tracker Guard**, simply press your assist button in your vehicle, use the assist button on your app or call 011 084 8110 to connect to a Tracker agent who will facilitate the service of a guard to your location. The guard will also continue waiting with you until your roadside service provider has finished assisting you.

Quick response

With a national footprint of reaction units in over 100 towns and cities throughout South Africa, we can reach over 90 percent of South Africa's population in an average time of under 30 minutes. These reaction units comprise of professionally trained armed guards for your protection on the roadside.

Location based service

Tracker Guard is a service designed to work in conjunction with Tracker's products and your own smartphone. GPS/GSM technology can accurately pinpoint your vehicle or smartphone's location. We will know your precise whereabouts in a breakdown or roadside emergency when you push either your vehicle's assist button or the assist button on the app, even if you are unsure of your surroundings. Alternatively you can contact Tracker on 011 084 8110.



**Theft
Rescue**

Theft Rescue

Lean on us with Theft Rescue

We all need someone to lean on when things go wrong. It's more than asking if we're ok, it's the care taken in helping us progress through a difficult period.

Losing your important personal effects in a car theft or hijacking can be stressful and inconvenient. **Tracker Theft Rescue** provides additional assistance to help you overcome unexpected difficulties.

In the unfortunate event of your vehicle being stolen or hijacked, **Theft Rescue** will provide you with:

Rental car

Use of a rental car for three days, delivered to you with the first tank of petrol on us - toll fees included.

The vehicle will be delivered to an address of your choice and will include accident, theft and hijack insurance.

Phone

A mobile phone and R300 airtime. We can assist you with RICA requirements.

Cash

R3 000 in cash.

Trauma counselling

You're entitled to four trauma counselling sessions of one hour each.

Theft rescue emergency pack

Provides you with contact numbers to assist you in blocking your stolen bank cards and blacklisting your stolen cell phone. It also provides you with application forms to apply for your identity book, passport and driver's licence. **Theft Rescue** is a standalone insurance product, meaning that no tracking and monitoring base product is required in order to qualify.



**Value added
products**

Value Added Products

Even more protected

Back-On-Track

With Back-On-Track, we take the stress out of worrying about excess payments and replacing your valuable goods following a vehicle theft or hijacking.

Back-On-Track gives you R10 000 that could be used towards your insurance excess and replacing handbags, cell phones, laptops, baby car seats and more. All you have to do to claim is contact Tracker at 0860 60 50 40 with your Police Case Number. No excess is payable.

Unwanted Car

Victims of car theft or hijacking don't always feel comfortable driving their vehicle once it has been recovered. The trauma associated with the car can have a negative effect on a vehicle owner and family. Unwanted Car closes the gap between the trade-in and retail value of your vehicle as per Mead & McGrouther. This product will assist you financially to replace the recovered vehicle. No excess is payable.

Subscription Waiver

Keeping you and your loved ones safe should not be affected by factors outside of your control. With Tracker's Subscription Waiver, we'll pay your subscription fees for up to 12 months in the unfortunate event of your death or retrenchment. If you change your vehicle while you are still under active subscription with Tracker, we will pay for the installation of a new Tracker device into your new vehicle. No excess or call-out fee is payable.

Device Protection

Should your Tracker device be lost or damaged, we'll ensure that it is replaced. If the vehicle is a write-off and there is no replacement vehicle we will pay the full settlement of your Tracker contract. No excess or call-out fee payable.

Track & Tow

Once your stolen vehicle is recovered, Track & Tow will ensure that your vehicle is safely towed from the police pound and taken to a specified address of your choice, provided it is within the borders of South Africa. No excess or call-out fee is payable.

A young child with dark hair is smiling and looking at a tablet device held in their hands. The child is wearing a blue and grey sweater. In the background, a television screen is visible, displaying a bright, colorful image. A large, yellow heart outline is superimposed over the left side of the image, partially overlapping the child's face and the tablet. The word "Warranty" is written in yellow text inside the heart.

Warranty

Warranty Care for your Tracker

All Tracker units are recognised by major insurers and motor manufacturers. The small tracking device is installed in a concealed position in your vehicle by well-trained Tracker authorised technicians.

Our class-leading technology has been tested worldwide for Electromagnetic Compatibility (EMC) to ensure that our units will not interfere with a vehicle's management system and on-board computer. The Tracker system is designed to require minimal maintenance.

At the time of installation the Tracker system is carefully tested to ensure that it is working properly. Even though you can see your unit is working, we continue to perform regular checks on the health of your Tracker unit.

Tracker takes care to the next level by proudly offering a warranty on all Recover, Protect and Care devices for the full duration of your subscription with Tracker.





Get the freedom to explore

Service Centre (sales and general enquiries) 0860 60 50 40

National Emergency Control Centre 0800 13 23 23

Visit www.tracker.co.za



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